

## WERCS PROFESSIONAL SERVICES, LLC Privacy Policy- Version 3 with changes outlined (Revised 8/31/06)

WERCS Professional Services, LLC (for convenience referred to herein as "WPS"), provides products and services that assist companies in communications and complying with governmental regulations regarding potentially hazardous materials.

#### **Data Collection:**

The only data we collect through this Site is data which you provide. In all cases where you are requested for data, we will indicate why such data is being requested and the use for the same. We will not use the data for any other purpose.

In order to use our Site, you must first complete the registration form. During registration you are required to provide contact information (such as name and email address). We use this information to contact you about services we provide.

In addition, if you purchase a product or service from us, we request certain personally identifiable information from you on our order form. You must provide contact information (such as name, email, and shipping address). We use this information to fill your orders. If we have trouble processing an order, we will use this information to contact you.

We do not collect financial information about you or your company, because payments for our services are processed through Pay-Pal.com or wire transfer only.

As is true of most Web sites, we gather certain information automatically and store it in log files. This information includes internet protocol (IP) addresses, browser type, internet service provider (ISP), referring/exit pages, operating system, date/time stamp, and clickstream data.

We use this information, which does not identify individual users, to analyze trends, to administer the site, to track users' movements around the site and to gather demographic information about our user base as a whole.

We do not link this automatically-collected data to personally identifiable information.

#### **Product Data:**

To provide our services, we require detailed information about the product. To write a Material Safety Data Sheet ("MSDS") with respect to a product, we require a complete listing by CAS number of all the ingredients in that product and the percentages of each ingredient. (For

convenience, the data you enter with respect to a product. is referred to herein as the "Raw Data.").

We recognize and respect the confidentiality of the Raw Data you provide. We are committed to protect such data in a responsible and professional manner. We use such data and information only for the purposes for which it is entrusted to us, and which we disclose to you. That is, to perform a Chemical Assessment for Wal-Mart/SAM's Club and if you elect, to author a Material Safety Data Sheet which we deliver to you.

## **Use of Product Data:**

We have automated systems that utilize the Raw Data to help our Regulatory Specialists perform the Chemical Assessment and if you elect, produce an MSDS. In order to do this, our regulatory specialists review the data that you input into our Site. Generally, the regulatory specialists are our employees, each of whom is contractually obligated to maintain the confidentiality of your data. In certain limited instances, to serve you, third parties assist us. These service providers will only be given limited access to the data, and will be contractually obligated to maintain the confidentiality thereof.

In addition, we may disclose data received from you if required to by a law enforcement action such as a court order, subpoena or search warrant.

#### **Data Retention:**

We note that to serve our customers better and more efficiently (for example to avoid having to enter data numerous times) and for quality control purposes, we retain the Raw Data you provide. We also retain the Chemical Assessment data and MSDS's we produce. Such data is retained and may be accessed only for the purposes disclosed on the Site.

# **Changes in this Privacy Statement:**

This Privacy Policy is our binding commitment to you. We reserve the right change this policy, for example to comply with changes in the law, to better protect the data you supply or more clearly describe our operations. Any such changes will be posted on the site, and other places we deem appropriate. Further, any such changes will apply only to transactions completed by you after the changes are posted.

## **Statement Of Confidentiality:**

As set forth in The Wercs Professional Services (WPS) <u>Privacy Policy</u>, your e-mail address and other personal information entered on this Site are used only for the purpose of contacting you with respect to the services we provide. Information you enter regarding your product is used solely for the purpose of completing the Chemical Assessment and if you elect, authoring an MSDS's. The data you enter will not be used by WPS for any other purpose or transmitted to any other entity except for the limited circumstances described in our Privacy Policy.

This site enables you to designate certain ingredients as "Trade Secrets." If you elect to have WPS create an MSDS and select an ingredient as "Trade Secret", neither the name nor the CAS

number for that ingredient will appear in the (M)SDS. The CAS number of ingredients designated as Trade Secrets will be used to complete the Chemical Assessment and MSDS's. Except in the limited circumstances described in the <a href="Privacy Policy">Privacy Policy</a> (for example disclosure required by law enforcement or other governmental order), such information will not be disclosed to any other entity.

## **Full Disclosure:**

Our ability to create an accurate and compliant Chemical Assessment, and, if you elect, an MSDS's depends on the data you submit. Inaccurate or incomplete data could result in inaccurate or incomplete Chemical Assessment and/or MSDS. Your company may be liable for the same. WPS will not verify data you provide.

To produce the Chemical Assessment and MSDS's you may be required to provide the CAS Numbers for ALL ingredients contained in this product with the percentages of each ingredient. Please include any suspected contaminants, and ingredients that may appear in trace amounts.